

# ST Quality policy

In ST, we are committed to making our solutions the best, safest and most reliable in the market. Our goal is to become our customers' most valued and trusted partner through excellent quality, reliability, and responsiveness.

#### Customer focus



Every day, across every aspect of our business, striving to meet the highest quality and reliability requirements of customers in the markets we serve

### Quality strategy



A cohesive, company-wide strategy piloted by the leadership team, setting the direction for achieving our vision, with clear, timely and measurable objectives



## THE FOUNDATIONS OF OUR APPROACH TO QUALITY

### Quality leadership



A leadership team representing each organization and close to daily operations, under the direction of the Corporate Quality organization

### **Quality culture**



Our willingness to continually improve, adopt a prevention mindset and embody our STRIVE for Excellence values of Strength, Teamwork, Resilience, Innovation, Value and Expertise